



Winter 2023

Newsletter

Office Hours: M-F 9 a.m. - Noon
Telephone: 905-945-2253 Ext. 11391
Website: wlmauxiliary.ca

*To all our Volunteers
Best Wishes for a Happy, Healthy and
Prosperous New Year!*



*Thank you for all the time and energy
you give to the Auxiliary*

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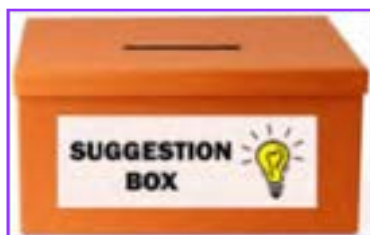
2023 Events

Welcome's

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January 2023
Rosalind Lilley
Designer/Editor



Our Suggestion Box is in the Front
Lobby
for anyone who has a Bright Idea!

Protects you
Protects them



Volunteer Coordinator Report:

Membership as of Jan 3, 2023

Active Members = 117
Inactive Members = 56
Total Members = 173

Membership as of Jan 14, 2020

Active Members = 160
Inactive Members = 46
Total Members = 206

As the above numbers illustrate, our current active membership is at about 73% of pre-pandemic level and as of early January 2023 there are approximately 75 (of the 117) volunteers currently on-site. We have been successful at recruiting 18 new volunteers to-date. Most of the remaining active volunteers are waiting for additional placement areas to reopen so they can return, such as the Wards, Emergency Dept, HELPP ticket sales, Physio, etc.

In addition to signing in/out for each shift at the Information Desk, this is a reminder to all volunteers that IT IS IMPORTANT TO PLEASE KEEP TRACK OF YOUR VOLUNTEER HOURS FOR 2023.

Record your hours after each shift, so you're less likely to forget. Timesheets are provided for this purpose and kept in a binder at the Information Desk, while the Gift Shop and Coffee Shop have separate binders for their volunteer time sheets. Alternatively, you may wish to track your hours at home. At the end of the year all volunteer hours are totalled and reported to the hospital. Also, the Auxiliary relies upon individual cumulative volunteer totals that attain milestones, such as their first 500 hours and every 1,000 hours thereafter, to be recognized at our Annual General Meeting.

Wendy Hollinshead, Volunteer Coordinator

FRONT LOBBY



Happy New Year to you all! Let's hope 2023 will be better than 2022.

I would like to say a special thank you to Shirley, Lois, Rita and Nora who have decided not to return to volunteering. Thank you for the many, many years of service to the Auxiliary. I will miss all of you.

Welcome back to our Auxilians, and to our new volunteers. We hope to see Linda return soon.

Gillian

Happy New Year!



I hope you all had a wonderful holiday season.

Return to onsite Volunteering

While we have not returned to pre-Covid levels, things are progressing nicely and we are returning to more onsite Volunteer duties. We have been staffing the Auxiliary Office, Coffee Shop, Gift Shop and Information Desk since June and over the last few months have added Volunteers support to OBS, Mail delivery and to Diagnostic Imaging and Surgery by performing reminder calls for upcoming appointments.



Parking

Parking continues to be a challenge as the construction of the new hospital continues. We were able to secure one more spot at the back of the Hospital (beside the ramp and adjacent to the spot for the Midwives). We respectfully ask that you leave the reserved spots for our scheduled volunteers during peak hours - 8 am to 3 pm - Monday to Friday.

If you are scheduled to volunteer onsite and cannot find a spot, please pay for parking and display the ticket. Keep the ticket and the Auxiliary office will be pleased to reimburse you.

WLMA events are back!

Congratulations to Gillian Leon and the entire Fundraising Team for a number of successful events over the Fall! We started with the Craft Show & Bake Sale in October, Poinsettia Sale in November, Breakfast with Santa and our sold out Spirits Basket Raffle in December. Thanks to Christine Gudas-Murphy and her team of Student volunteers who did the heavy lifting at both the Craft Show and Breakfast with Santa. Well done!



We are also grateful to Maria McNiven and Carla Reid for once again creating a beautiful Christmas tree for the Rotary Club's - Fantasy of Trees! Theme this year was "Teddies Christmas". This is a lovely annual event and we were pleased to learn this week that WLMA will once again be the recipient of a donation from the event.

Great job everyone! So good to be back in the Community.

Thanks to everyone that contributed to our Year End Fundraising Challenge. I am pleased to report that we received \$2600 in donations.

2023 New Years Baby at West Lincoln Memorial Hospital

For the first time since 2019 we had the opportunity "in person" to celebrate the first baby born. Sarah and Justin Jongsma of Dunnville welcomed their second child - a beautiful baby boy named Max Jacob at 3:04 pm on January 2nd. We presented them with a gift bag including a plush Teddy Bear from the Gift Shop, a picture frame, a gift certificate from OshKosh and one of the lovely handmade baby hats created by Anna Orr's Knitting Team.



Redevelopment of WLMH

We continue to participate in monthly meetings with Ellis Don and the HHS Redevelopment Team on the plans for the new hospital. We are currently in Round 8 of the User Group Meetings and our Subject Matter Specialists (Marlene Morais & Kathy Smart - Coffee Shop, Anne Marie Heywood - Gift Shop and Wendy Hollinshead - Auxiliary Office, Barb Phelps, Fred Lilley, Judy Jordan - History Timeline Wall) continue to provide meaningful feedback about the needs in their respective areas. We were excited to see the first artists renderings of the new hospital.



On a final and positive note we were blessed with two wonderful and unexpected donations from our Community. Taylor Arkinson, who played Santa in the Grimsby Santa Claus Parade, collected donations and chose WLMA as this year's charity of choice donating \$710.

We were honoured to receive an incredible donation of \$15,000 from Linda and Barry Coutts of Grimsby. Mr. & Mrs. Coutts are local philanthropists and the former owners of Nelles Manor, which they donated to create the Nelles Manor Heritage House Museum. Mrs. Coutts commended us for the great work we have done over the years. She was pleased that every dollar of her donation will go to support WLMH.

I wish you good health and all the best in 2023 as we embark on a new year of serving and supporting WLMH and our Community.

Best regards,



Coffee Shop



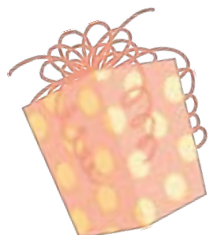
Have you tried our "World Famous" BLT?
Come in and try one today!!



Check out our Tea
selection!!



Gift Shop



Looking for that special gift for
someone!



Check out our selection of:



Baby Items

Jewelery

Purses

Home Decor

Clothing





Strawberry Tea and Linseed's Fashion Show

Held at Mountainview Church on a beautiful summer's day in June, we were overwhelmed with the amount of people who came out to enjoy our annual event. Unfortunately, we could not accomodate everyone due to fire regulations.

We sincerely apologize to all who were turned away.

This event netted \$2217.29



2022 Craft Show
Held on October 22
at Mountainview Church



This year it netted us
\$3404.23





Breakfast with Santa

Although not the event it usually is, a fun time was had by all and we still made \$892



Clipping from News Now

To see the Breakfast with Santa preview with Marlene and Santa click on the link below and select Niagara.

<https://yourtv.tv/node/347846>



Volunteer Glenda Gardner having a bit of Halloween fun at the Front Desk.



Poinsettia Supplier - Linwell Gardens
 Auxilians: Fred Lilley, Barb Jackson, Kathy Smart and Gillian Leon, bookended by Linwell Gardens employees, Thomas and Edie.

2022 Poinsettia Sale netted a profit of \$1394.17, mostly by pre-selling orders.



The draw for the “Booze Basket” was held at WLMH on Dec 15th at 11 am. Picking the lucky ticket assisted by Judy Jordan was Gabriel Nicolescu on his way to visit a patient.



Our “Booze Basket” valued at over \$500 includes 10 bottles of wine, 12 mixed bottles of Spirits, Glasses and accessories. Everything in the baskets were donated.



Winner!!
 Craig Harvey receiving his “Booze Basket” from Long time Auxilian Judy Jordan. Proceeds this year was \$2500.



Hello Auxiliary members, Happy New Year 2023 to all!

I hope everyone found some time for some rest, good food, relaxation and time with family and friends over the holiday season.



As you know, the last half of 2022 was a bit of a whirlwind. We are so excited to have many things around the hospital and out in the community back to “normal”. It is wonderful to have the volunteers back onsite again, as well as running some of the favorite community events to help support our hospital. Seeing volunteers in the coffee shop, manning the front desk, delivering mail and now even returning to some clinical areas has been wonderful. There is no doubt your contributions are making a significant difference in helping the patients and families that WLMH serves. I want to thank everyone who has been a part of the hard work and planning that was required to reintegrate the volunteers back onsite, the volunteers who have returned to work with us and to welcome the new volunteers who have joined our hospital community. It is also very nice to have the hospital boardroom once again hosting in person WLMA meetings, I enjoy hearing the planning in progress and enthusiasm of the group from my office.

In December, the Auxiliary supported many staff appreciation events including supporting the planning and use of the coffee shop space for the STAR week lunch and providing treats and beverages for the staff working over the holidays on Christmas Eve and Christmas Day. I know both were very much appreciated by those who were here working on these special days. We also welcomed our first baby of 2023 at the site on Jan 2, the family received a special gift from the WLMA. A lovely article can be found in the Hamilton Spectator.

Although 2022 continued to have many challenges for hospital operations including high occupancy rates and very significant staffing shortages, we were very excited to welcome both our surgical as well as our birthing program back to the site in 2022. Both are running fully, with the OR expanding its hours and services from prior years and the birthing program returning to providing 24/7 care after an almost 3 year hiatus. We also implemented our new digital health information system- EPIC, thank you to the volunteers for promoting the associated myChart program which allows patients to easily access their own health information. I’m sure many of the Auxiliary members are already users, and if not, Fred has the info you need to get started.

Of course it is hard to have a newsletter without discussing the progress of our new build. The advancement is now easy to see, with the large crane looming above the old building and the site very obviously has become a construction zone. Despite the parking issues (we’re sorry, we know this one is a really tough one) we are excited about how quickly everything is moving forward. If you are interested in viewing the progress, there is now a live feed of the build site that can be found on our website wlmh.ca.

Looking forward to another great year together in 2023.



Congratulations Audra and Kristen!!

As of Jan 30th 2023 Audra McMaster (left) will be moving to a new role as Administrative Assistant WLMH Redevelopment (but will still be in the hospital in a different office), Kristen Diliberto (right) will be stepping into her new position of Site Administrative Secretary vacated by Audra.





2023 Events



March 17th St. Paddy's Day Dinner - Mountainview Church

April 6th Bake Sale - Lobby

April 13th AGM - Mountainview Church

May 26th Soirée - No Venue yet.

June 15th Strawberry Tea - Mountainview Church

Craft Show October 21st - Mountainview Church

Poinsettia Sale November 22 & 23rd - Lobby

BWS December 9th - No Venue yet.



ATTENTION WLMA VOLUNTEERS:

2023 PHOTO ID BADGE DAYS

PHOTO ID BADGES will be offered once a month on the following Fridays from 8:00am to 2:00pm in the Facilities Hallway Swing office, located in the basement.

January 20th

February 17th

March 16th

April 14th

May 12th

June 9th

July 7th

August 4th

September 1st

October 13th

November 10th

December 8th

If you have any questions or require your ID badge to be replaced (note: there is a \$15.00 exact cash only replacement fee), please contact Security for assistance:
securitycard@hhsc.ca
No appointment necessary.

Welcome *to our new volunteers*

Mary O'Brien

Bev Savish

Elaine Thomas

Brenda Weeks

Wendy Collins

Ann Kasunic

Susan Gouvianakis

Annette Ainsworth

Melanie Pachereva



Condolences

Go out to:

The Family of Bernice Stuart (Jul 2022)

The Family of Sylvia Simmons (Oct 2022)

The Family of Mary Jo Murakami (Oct 2022)

The Family of Mary Tomljenovic (Dec 2022)

The Family of Ceris Melbourne (Dec 2022)

The Family of Laura Cheevers (Dec 2022)

The Family of Larry Eller (Dec 2022)

Judy Edwards on the loss of her husband

The Family of Liz Duern (Jan 2023)

